

**Unified Communication  
Major Site Reference  
By  
Netmarks (Thailand)**



# Case Study #1



## Unified Communication Solution

### Business Requirements

- R&D Local Team works as a part of R&D Team in HQ, all IP phone users are required to register into Call Manager located at HQ side
- In-house Applications have been developed to run on IP Phone Infrastructure
- In case of International Link to HQ is failed, users must be able to call internally and call to PSTN

### Solution

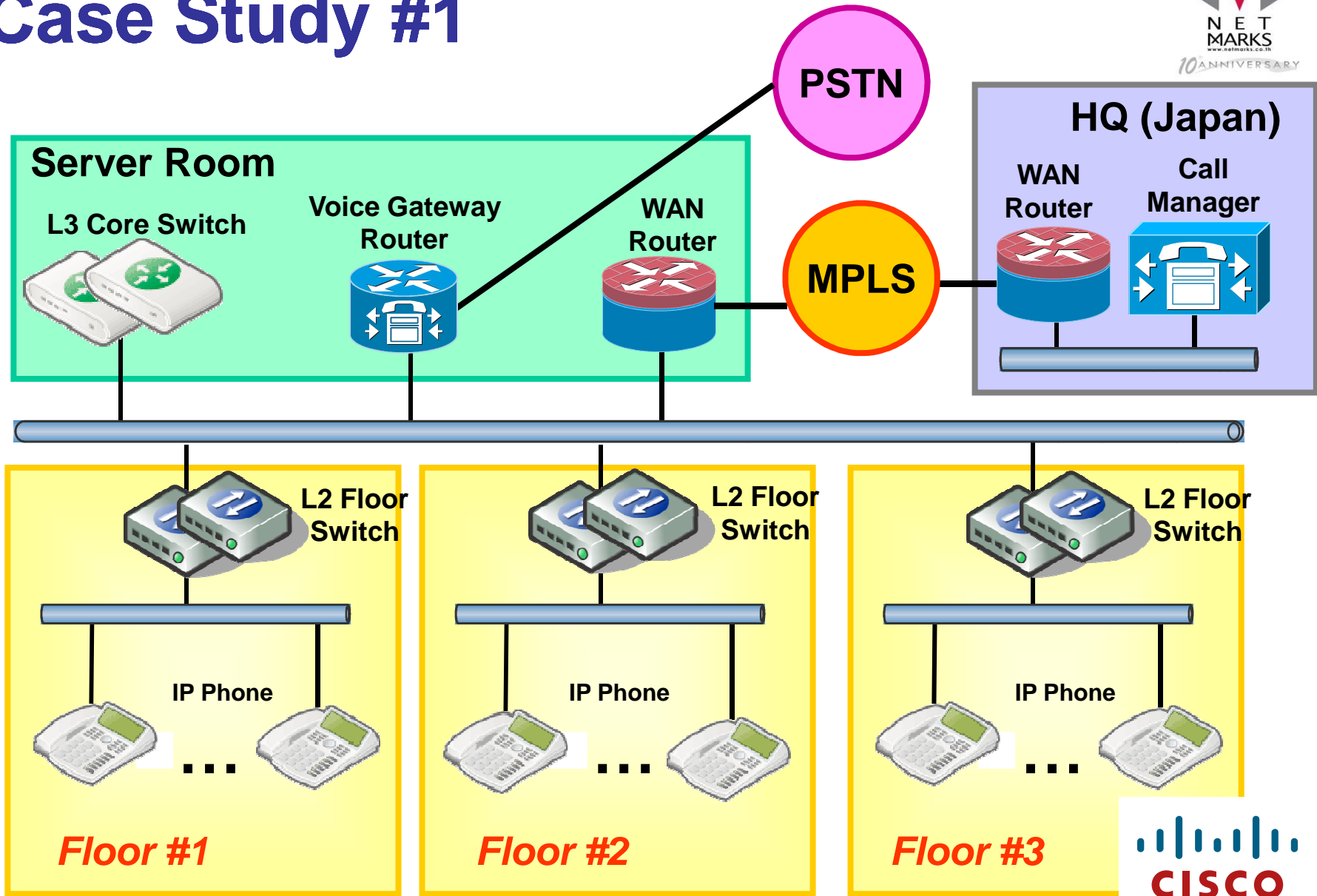
- Cisco 3825 Voice Gateway Router (1 unit)
- Cisco IP Phone 7911G (140+ units)



### Customer Profile

- **Business Type:** Auto-related R&D Center
- **Number of locations:** 1
- **Number of Users:** 140

# Case Study #1



# Case Study #2

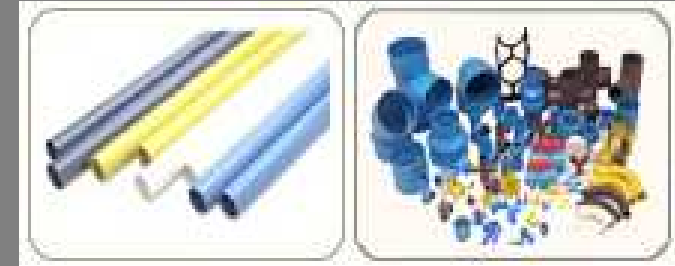
## Unified Communication Solution

### Business Requirements

- Managers & Technical Staffs need to visit all sites many times a month, Easy Communication Method is required
- Require call transfer with Existing PABX extension lines at all sites
- Tele-Conference via IP Network between sites

### Solution

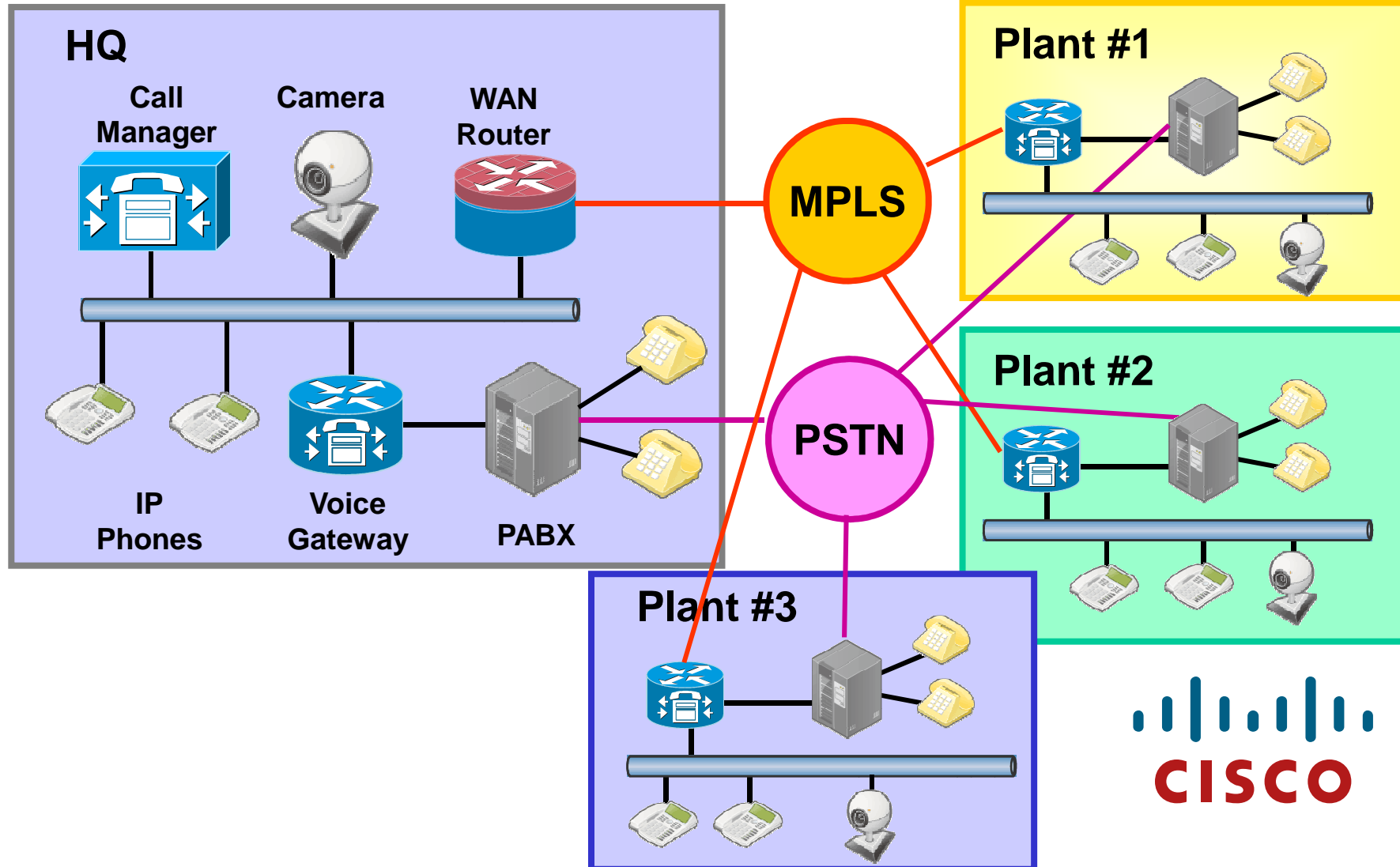
- Cisco UC Manager 6.0 Appliance (1 unit)
- Cisco 2821 Voice Gateway Router (1 unit)
- Cisco 2811 Voice Gateway Router (3 units)
- Cisco IP Phone 7911G (70 units)
- Cisco IP Phone 7940G (20 units)
- Cisco IP Communicator Software (20 licenses)
- Cisco Unified Video Advantage with VT Camera (4 units)



### Customer Profile

- **Business Type:** Construction Materials Manufacturing
- **Number of locations:** 4
- **Number of Users:** 110

# Case Study #2



# Case Study #3

## Unified Communication Solution

### Business Requirements

- Sales & System Engineers need to move around 3 locations for meetings and project updates
- Require call transfer with Existing PABX extension lines at branch sites
- High availability of Communication Help Desk / Call Center for supporting Customers

### Solution

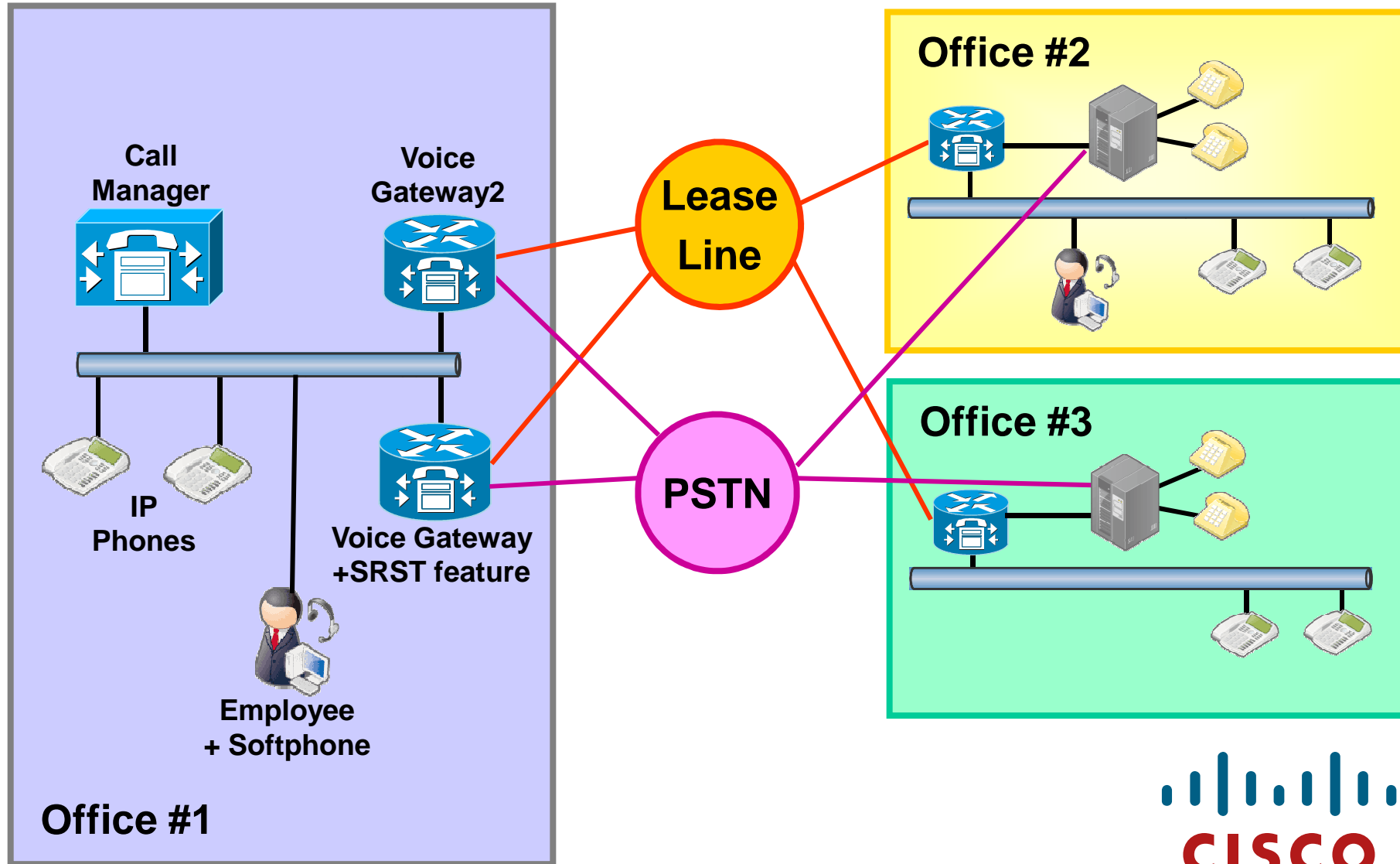
- Cisco UC Manager 6.1 Appliance (1 unit)
- Cisco 2801 Voice Gateway Router (1 unit) – SRST router
- Cisco 1760 Voice Gateway Router (1 unit)
- Cisco IP Phone 7940G (16 units)
- Cisco IP Communicator Software (50 licenses)



### Customer Profile

- **Business Type:** System Integrator
- **Number of locations:** 3
- **Number of Users:** ~50

# Case Study #3



**We are here**   
On Customers' Side.